



Strategic Plan 2020-2022

Mission

Napa Valley PSI's mission is to enrich lives through employment, relationships, and community involvement.

Service Values

- We respect the dignity, worth and rights of all people with disabilities.
- We believe people with disabilities should take the lead in determining the outcomes of their life.
- We promote and support the integration of people with disabilities into their community.
- We promote integrated job placements that offer commensurate wages/benefits and an opportunity for advancement.
- We support people with disabilities to create and maintain friendships.
- We strive to provide excellent customer service that includes maintaining open and honest communication.

Strategic Goals

- Goal 1: Ensure financial viability and create long-term financial reserves.
- Goal 2: Strengthen the organization by creating connections that result in community integrated volunteer, paid internship and employment opportunities for persons served.
- Goal 3: Develop/maintain programs and services in keeping with person centered thinking practices in order to ensure that preferences of individuals served are met.
- Goal 4: Invest in staff training and development in an effort to attract and retain a highly qualified team.
- Goal 5: Increase public awareness of Napa Valley PSI and highlight the talents of people with disabilities through job development and marketing opportunities.